



HammondCare

An independent Christian charity

HAMMONDCARE CARDIFF

CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN (CPTED)

HammondCare has implemented strict policies regarding safety and security of residents, visitors, staff and property. These are in accordance with Aged Care Accreditation Standards and other legislative requirements which apply to residential aged care services. They are monitored and regularly assessed for efficiency and improvement. HammondCare's design principles include the four principles of CPTED:

- surveillance
- access control
- territorial reinforcement
- space management.

Surveillance

The site is fully operational and staffed 24 hours per day, seven days a week. Staff are trained in security procedures.

A CCTV system provides surveillance of external areas.

Pathways and outdoor areas are visible from within the cottages and support buildings.

External lighting with motion sensor operation provides visibility after dark.

Access Control

All outdoor resident areas and cottage gardens are secured by 1800mm high fencing designed to prevent climbing. External access points to these areas are controlled by gates with electronic locks integrated with the security and fire alarm system.

The Cardiff site has one entry and exit point, preventing drive-through access for vehicles, minimising the likelihood of opportunistic crime.

The resident cottage precinct is only accessible via a courtyard with gate and electronic locking.

Front doors to the cottages are secured and supervised by cottage staff, residents being free to access the fenced gardens around each cottage. These areas are visible from within the cottages.

HammondCare

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All resident cottages incorporate dementia monitoring systems, enabling a resident's whereabouts to be known with appropriate accuracy. Areas beyond cottages which are accessible to residents are all within the overall fenced site perimeter.

Detailed design of the buildings provides lockable storage for medications as well as resident and staff property.

Territorial Reinforcement

The project presents a point of address to visitors and public via the porte cochere and main reception. Access to the residential shared area is available via a coded, electronically locked gate at the main entrance. The shared area is bounded by a covered pathway system leading to the cottages. Each cottage has its own front garden, accessed via the pathway system, with a path to the front door. Each cottage has its own back yard, which is secured by a 1.8metre fence. This provides a spatial hierarchy of appropriate security for residents and clearly differentiates those parts of the site accessible to visitors and the public from those which are resident-only. Staff are able to access all areas as required by the use of electronic card reader locks.

Space Management

Management and active use of shared spaces is an integral part of HammondCare's model of care. The shared communal area at Cardiff includes the "café", hairdresser and chapel, all having an address to the pathway system. Residents, families and visitors are encouraged to make use of outdoor spaces. Maintenance of all areas is the responsibility of the Property and Capital Works Team, with staff allocated to each site ensuring that spaces are well cared for and subject to scheduled maintenance.

HammondCare
Property and Capital Works
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